

*Rachel*

Our Chief Development and Communications Officer shared a photo of the space in which her family gathers to eat, connect, and recharge.

## Executive Team

Annam Manthiram  
*Chief Executive Officer*

Jessica Delgado  
*Quality Assurance and Compliance Officer*

Rachel Rodriguez  
*Chief Development and Communications Officer*

Vicky Palmer  
*Chief Human Resources Officer*

Rey Kandil  
*Chief Financial Officer*

## Board of Directors

William R. Miller  
*Chair*

Elizabeth A. Heaphy  
*Treasurer*

Sanjay Engineer  
*Vice Chair*

Senator Linda Lopez  
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Reverend Seth Finch  
*Director*

Marisa Magallanez  
*Director*

Dr. Joe Gorvetzian  
*Secretary*

Antoinette Sanchez-Romero  
*Director*

**We would  
love to chat.**

(505) 242-4399 | [hopeworksnm.org](http://hopeworksnm.org)  
PO Box 27258 Albuquerque, NM 87125  
[info@hopeworksnm.org](mailto:info@hopeworksnm.org)



*Love  
+ Home* **hopeworks**  
**2021**  
ANNUAL REPORT



# A window into what HOME means at HopeWorks.

The pages of this report feature photos that were shared by HopeWorks staff members. Thank you to those who shared a space that feels like home.

*Kellie*

Our Housing Director shared this photo of her backyard. Her daughter's playhouse, gnomes and all, represents family, joy, and peace.

Albuquerque Religious Society of Friends  
Cathedral Church of St. John, Inc.  
Church of the Good Shepherd  
ICNM Sisters  
Church of the Risen Savior  
Fellowship Baptist Church  
First Unitarian Church  
Heights Cumberland Presbyterian Church  
Iglesia Ciudad de Gracia  
Immanuel Presbyterian Church  
First Congregational United Church of Christ  
Monte Vista Christian Church  
Mount Olive Missionary Baptist Church  
Mountainside United Methodist Church  
New Hope Baptist Church  
River of Hope and Sandia Civitan Club  
Sathya Sai Baba Organization of Albuquerque  
St. Andrew Presbyterian Church  
Second Presbyterian  
St. John's United Methodist Church  
St. Mark's Episcopal Church  
St. Michael and All Angels Episcopal Church  
St. Paul Lutheran Church  
St. Paul's United Methodist Church  
St. Stephen's United Methodist Church  
West Mesa Christian Church  
Word of Life Church

## 2021 Meal Providers

The sustenance and heart that our loyal meal providers offer our clients is second to none. Thank you for everything you did in 2021.

*Emma*

Our Volunteer and In-Kind Resource Manager shared a sunrise photo of her garden. This is where she feels grounded and at home.



# A step in the right direction

## Hope Village

In 2022, HopeWorks finished construction of a 42-unit, single-site permanent supportive housing project near downtown Albuquerque. The first dozen residents moved into Hope Village in early February; all units are now occupied. Eight of the 42 current residents of Hope Village originally engaged with us through our Outreach team. Now they are living in a brand-new building, thoughtfully designed to ensure that the environment is healing rather than re-traumatizing.

This project is the first new construction project in New Mexico that provides permanent housing to formerly chronically homeless individuals in Albuquerque, alongside supportive services designed to keep them stable and housed.

**This is just the beginning.** It is estimated that 4-5 more projects like Hope Village are needed to effectively serve people who need this type of housing.



The permanent aspect of Hope Village means **these welcoming halls will be a home for residents as long as they need them.**



people received housing assistance through a HopeWorks program in FY21. This includes residents of the newly-opened Hope Village and families who have found homes and support through our Hope Found program.



107,237

delicious meals were served to clients by staff and volunteers.



1,100

individuals living on the streets were engaged by the HopeWorks Outreach team. Offering a smile, food, and resources, the team is often the first contact between clients and our agency.

1,305+

clients utilized our array of intensive behavioral health services. Our Therapy department provided almost 4,000 therapy sessions – a 58% increase from last year.



## Numbers Served

*Vicky*

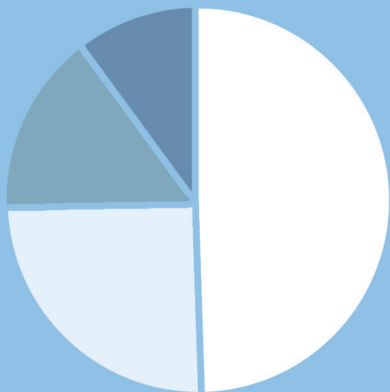
Our Chief Human Resources Officer shared this photo of her dog, Jett. For Vicky and many of our clients, pets are a part of the family and their homes.



FY2021

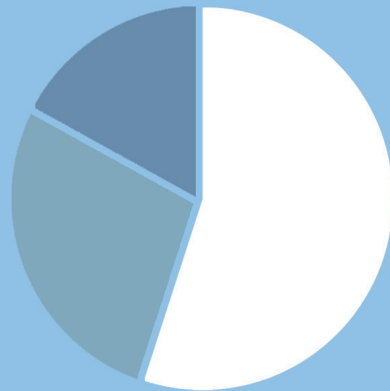
# Financials

Ending homelessness is not something we can do alone. Thank you to all of our supporters for being part of this brave work.



## Expenses

49% Behavioral Health  
25% Employment + Housing  
15% Administration  
10% Day Shelter



## Revenue

55% Government  
28% Services Income  
17% Private Contributions

*Jessica*  
Our Quality Assurance and Compliance Officer shared this photo of a beautiful path where she and her family have shared many walks and meaningful conversations.

## Dear Cherished Friends,

Recently, at an all staff meeting, I shared with staff the photo of the tree on this page. I had taken it while on a spiritual retreat at Truchas Peak, New Mexico, among other women of color leaders who are also doing fierce and bold work in various sectors across the country. When I noticed this tree, in its absolute strength and splendor, I was reminded of HopeWorks, and all of the beautiful and kind people working tirelessly on behalf of our unhoused folks. **I thought about how sometimes, we must stand behind each other to support our movement forward, and other times, we must step out bravely, knowing that there are limbs and leaves that will hold us and nurture us.** I thought about how HopeWorks will always bear fruit, as long as we tend to the soil and the foundation upon which we began.

After I'd shared, one of our staff, Lindsey, who works in our Housing division, told us a story. She said: "In Navajo Culture, we are tied solely to Mother Earth. We believe that Mother Earth provides for her children and gives us life. These pines not only represent life, balance, and strength. When a pine tree splits from one trunk into two, this tree is viewed as a sacred living being. When Navajo women give birth, they keep the placenta. When the woman gets enough strength postpartum, she takes this placenta high into the mountains and finds a tree that has split. The placenta is placed between the two. The meaning is to feed the animals and give back to Mother Earth, thanking her." **Thank you for giving back to HopeWorks and for nourishing the soil that will tend to so many ahead of us.**

Annam Manthiram, CEO

